Resetting new IP KVM password to default

Resetting new IP KVM password to default value

Troubleshooting Procedures:

1. Connect the power supply to IP-KVM switch.

2. Connect the **IP serial cable*** (4-conductors 2.5mm Jack to DB9 serial cable) to IP-KVM switch flash port and PC serial port.

3. Use a terminal software (e.g. hyper term or minicom) to connect to IP-KVM switch.

4. Setting for Hyper term are:
    Bit rate: 115,200 bit per second
    Data bits: 8
    Parity: None
    Stop bits: 1
    Flow Control: None

5. Power cycle IP-KVM switch and immediately press < ESC >.

6. You will see some device information and a "=>" prompt. Enter the command 'defaults' and press < Enter > (see figure.1)
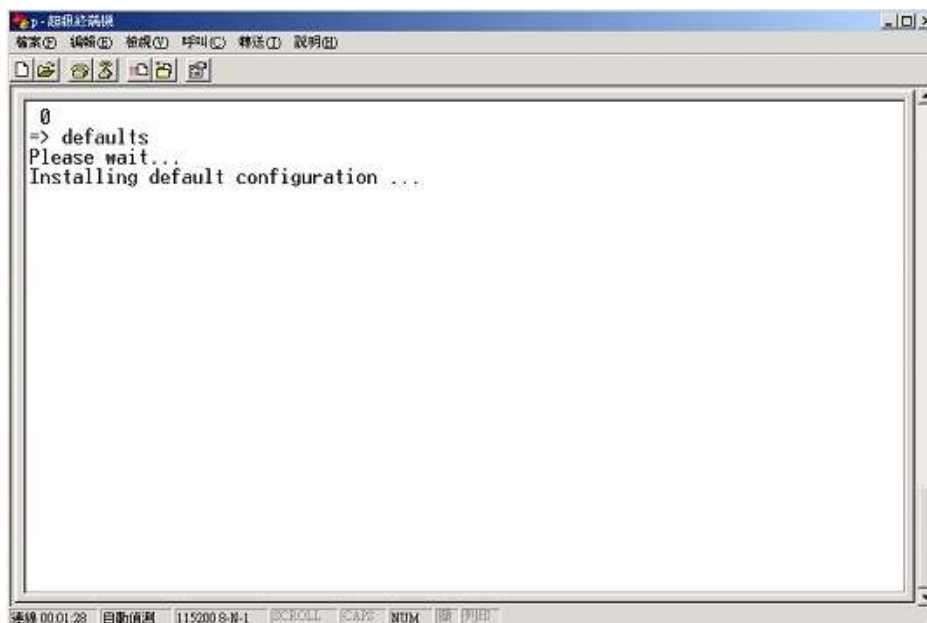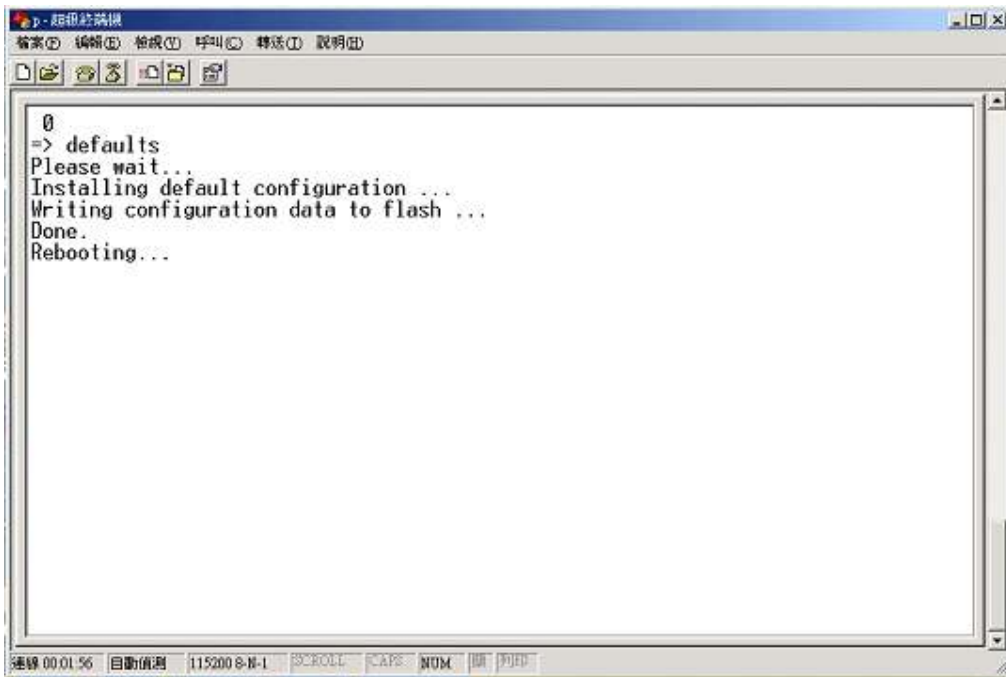
Figure 1

7. After waiting a few moments you may get some information as below (see figure.2)

Figure 2

8. At the end of this procedure, You will get the message, "Rebooting……".

-End-

* Remarks:
We carry the IP serial cable, pls check for price & availability if needed.